Mali Henigman 494 27th Ave., apt. 26 San Francisco CA 94121

Aug 28th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I first chose Sonic after being switched to a new plan by AT&T with no explanation, costing me more money. I am still a landline user, as my landlord expects to be paid to allow Sonic to put in fiber optics, although he allows Comcast to be in the building. Sonic does not juggle its rates after a year; it is a reputable company that stands by its practices.

I am on a fixed income. I know what my bill will be every month, with not more than a 3 or 4 cent fluctuation, more or less, depending on the taxes. I know I have full backing of capable Sonic staff and that I will always have a human to speak to to iron out any glitches. There have not been many in 4 years of service.

At a time in our history when we are now subject to thieves and cons from many companies, having Sonic to deal with is refreshing and encouraging. We need a free and open internet, in spite of what the present chairman has done to prevent this. People deserve to have clean and clear access to information and emergency services in all parts of the U.S., rural and urban, and they should be affordable. These are no longer luxuries - they are necessities in our day and age.

I will keep my landline, no matter what, in case of emergency, and that can be done along with Sonic's digital capabilities. We finally have a good company to serve citizens needing internet/phone. There is no better communication company, in my opinion, in California. It would a change of pace to recognize those who do good, rather than encourage those who don't.

Thank you.

Mali Henigman